December 21, 2007



FIRST STEP KENTUCKY'S EARLY INTERVENTION SYSTEM

First Steps Update

Well, the holidays are upon us. The quiet and calm that settles upon some work places during this time is noticeably absent from Central Office. Life seems to be busier than usual right now. We will be spending much of next week editing the FFY06 Annual Performance Report, which is coming due very shortly.

With that work going on and days off here and there, we will not be sending out a newsletter next week. So, this will be the final newsletter



of 2007. If you celebrate Christmas or Kwanzaa, I wish you the very merriest and look forward to a wonderful new year with you all.

CBIS Billing Information

The following information was shared by CBIS yesterday.

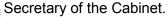
The next cut-off date will be Wednesday, January 2nd. Remember that mail and drop-offs should be in to the CBIS office no later than 5:00 pm, faxes must be received by 3:00 pm, and electronic billing must be uploaded by midnight.

The CBIS office observes the University of Louisville's published holiday dates and is closed from Dec 24th through January 1st. That means that CBIS will reopen on cut-off day. Also, keep in mind there is no United States postal service on Tuesday, January 1st. If you are mailing your bills, you will need to mail them before the holiday in time to arrive at the CBIS office by Wednesday. We aren't responsible for postal delays. Send your mail with delivery confirmation at the very least so that you will know that it made the cutoff. The CBIS fax machine will be left on over the holiday break. When submitting your billing, please take into consideration that the fax and webserver are very busy in the hours leading up to their respective cutoff times. If you wait until the last minute, you are risking not getting through. No matter how you send your bills, because of the holiday delays, be early. Don't risk it.

CHFS Secretary and Deputy Secretary Named

The following press release was issued yesterday.

FRANKFORT, KY (December 20, 2007) – Governor Steve Beshear today announced the appointment of Janie Miller to the position of Secretary of the Health and Family Services Cabinet and former Rep. Steve Nunn as Deputy





Janie Miller, 52, has more than 31 years of experience in various public administrative and regulatory roles including 21 years in development and administration of health care programs for the state. She also served approximately 17 years in the Cabinet for Human Resources. (continued on page 2)



CHFS Secretary and Deputy Secretary Named

Miller was appointed to the position of Deputy Director of Budget Review for the Legislative Research Commission (LRC) in November 2004. In this position, she was responsible for assisting legislators in developing and facilitating the development of budget bills for all three branches of government. Before that appointment she served as a staff economist in the LRC Chief Economists Office.

Under Governor Paul Patton, Miller served as Public Protection Cabinet Secretary from April 2002 to November 2003. She remained Commissioner of the Kentucky Department of Insurance while serving as cabinet secretary. She has also served as Commissioner of the Department of Insurance and as Deputy Commissioner of Health Insurance in the Department of Insurance.

"Janie has a wealth of knowledge and experience in all branches of state government," said the Governor. "I am confident that her vast budget experience will be an asset to the citizens of the Commonwealth."

As Deputy Secretary, Steve Nunn, 55, brings 16 years of experience on the House Health and Welfare Committee where he served as Vice Chair for 10 years. Nunn has also served on the House Appropriations and Revenue Committee, as well as the appropriation and Revenue Budget Review Subcommittee on Human Resources.

Throughout his legislative career, he has served on the Subcommittee for Families and Children, the Kentucky Multidisciplinary Commission on Child Sexual Abuse, the Council on Domestic Violence and Sexual Assault and the Kentucky Taskforce on Adoption.

He also was on the E-Health and Tele-Health Boards as well as the HB 144 Commission which he and Representative Jimmy Lee sponsored and passed. It ultimately directed an additional \$50 million into the Mental Health - Mental Retardation budget to enhance the programs and reduce the waiting list for persons with disabilities. Representative Nunn also has 10 years experience working in the private sector as a physician recruiter and advisor for T.J. Sampson Hospital in Glasgow.

"Steve's strong knowledge of the Cabinet and excellent working relationship with individuals with disabilities, child advocacy groups, public health departments, health care providers and other advocacy groups will allow him to serve this administration well in his new capacity," said Beshear.

<u>Upcoming Training Opportunities for the HAWAII Early Learning Profile (HELP) and HELP Follow-up Training</u> Registration is Available on TRAIN

First Steps Assessment Training on the Hawaii Early Learning Profile FOLLOW-UP TRAINING

TRAIN Course ID#: 1010811- January 23, 2008 Lexington (Lexington Public Library Northside Branch)

10:00a.m.-3:00p.m. ET

*THIS COURSE HAS A PREREQUSITE: ONLY OPEN to those providers who have already attended an initial HELP Training that was listed on TRAIN.

Bring your HELP Manual and Protocols to training

First Steps Assessment Training on the Hawaii Early Learning Profile

TRAIN Course ID# 1010812-January 24, 2008-Lexington (Lexington Public Library Northside Branch)

10:00a.m.-3:30p.m. ET

*This course is open only to those who have **NOT** previously attended HELP training

BRING YOUR LUNCH AND A DRINK-

APPLIES TO THIS SESSION ONLY

First Steps Assessment Training on the Hawaii Early Learning Profile FOLLOW-UP TRAINING

TRAIN Course ID#:1010813
- January 29, 2008 - Bowling
Green (ALIVE Center)

12:30p.m.-4:30p.m. CT

*THIS COURSE HAS A PREREQUSITE: ONLY OPEN to those providers who have already attended an initial HELP Training that was listed on TRAIN.

Bring your HELP Manual and Protocols to training

First Steps Assessment Training on the Hawaii Early Learning Profile

TRAIN Course ID#: 1010814 - January 30, 2008 - Bowling Green (ALIVE Center)

9:00a.m.-3:00p.m. CT

*This course is open only to those who have **NOT** previously attended HELP training



COMMONWEALTH OF KENTUCKY

FIRST STEP KENTUCKY'S EARLY INTERVENTION SYSTEM

Save the Date! 12-14-07

Central Office is working to schedule a videoconference in multiple sites statewide to discuss service coordination in FY '09. The videoconference is tentatively scheduled for Friday, December 14, 2007 from 10:30 to 11:30 ET. An email will be sent through the newsletter distribution list confirming this date and offering the TRAIN registration course number.

Timely Services



I started a dialogue in the November 16th newsletter regarding timely service provision. At that time I spoke of the need for information on all children whose services are being delayed. Central Office also posted and sought comment on a proposed policy addendum which described the method by which this information would be obtained. The comment period for the proposed policy addendum ended November 30, 2007. Seven comments were received. Of those seven comments, three general: .comments were received offering reasons for potential service delays, two comments indicated confusion regarding the "21 day" timeline for service provision, and two commenters submitted questions. In response, the following information is being made available:

The 21 day timeline starts on the date the service is authorized to begin – which may or may not be the IFSP Begin Date. For example, an IFSP Team meeting in December may determine that Audiology services are needed every two months with the first visit in February. If services are authorized to begin on February 1, 2008, services would not be considered delayed until February 22, 2008. (Continued on page 2)

Non-Identifying List



I also started a dialogue in the November 16th newsletter regarding the Non-Identifying List (NIL). You will recall that the Non-Identifying List was developed to provide LEAs with information about the service and/or support needs of children who are potentially eligible for Part B and are likely to be entering the LEA at age three. In most areas of the state, the NIL is prepared by the PSC and either submitted directly to the LEA(s) by the PSC or the lists are collected and distributed by the regional TA Team.



Non-Identifying List (continued from page 1)

Central Office received a recommendation to eliminate the Non-Identifying List (NIL). In the November 16th newsletter we solicited stakeholder feedback regarding this recommendation. We received 12 responses. Of those 12 responses, 11 responded positively to this recommendation.

1 response expressed some concern, indicating that the NIL is effective in promoting LEA budgeting and program planning. This concern was discussed with Part B staff and it was resolved that timely transition planning, including LEA participation in a Transition Conference that is convened a reasonable time prior to the child's third birthday (as early as 9 months prior to the child's third birthday), will provide equal benefit (if not more).

While the NIL may have been programmatically required through policy at one point, the NIL is not a regulatory or program policy requirement at this time. It is alluded to in the Step By Step Guide and appears to be locally administered through interagency transition agreements. At this time Central Office wishes to clarify that it (Central Office) is no longer requiring the completion of a Non-Identifying List. That said, Central Office has no desire to interfere with effective local transition practices and this clarification should not be interpreted as a directive to halt activities agreed upon through a local Interagency Agreement process. If local Interagency Agreements call for the completion and submission of a NIL, stakeholders should either continue this practice, if it is effective, or reconvene the stakeholder group to discuss other options.

Timely Services

(Continued from page 1)

CBIS can provide Central Office with information regarding Timely Services – and does so for the Annual Performance Report. However, the data from CBIS is pulled from claims data. This means that Central Office, the POE and finally the PSC would not be aware that a service had not started until after the provider billed for their first service. A primary intent of this policy is to identify and, if possible, resolve service delays as quickly as possible.



Following a review of the comments received, Central Office is now posting the final policy addendum, which will take effect January 1, 2008. The policy addendum is included in this month's newsletter for your review and will be available on the First Steps website next week.

Central Office Update

I'm so pleased to let you know that we have finally filled our QA Administrator position, which has been vacant since October, 2006. Julie Brooks joined our staff on Monday, December 3rd. Julie graduated from Eastern Kentucky University with a Bachelors of Social Work. Following graduation, Julie worked with Access in Lexington performing a variety of duties including working in the early intervention program as well as the Disabled Children's program. For the past six years Julie worked for the Cabinet for Health and Family Services in the Disability Determination Services office. Julie lives in Frankfort with her husband and sons Kyle and William. Julie will begin working with the Program Evaluators and will focus her attention on enhancing the General Supervision in the program.

Addendum to First Steps Policy & Procedure Manual

Relates to: II Point of Entry – 911 KAR 2:110 and

V Primary Service Coordination – 911 KAR 2:140

Effective: January 1, 2008

Policy

- 1) The evaluation of the child, including any assessments of the child and family, and, if eligible, the initial IFSP meeting will be completed within 45 days of referral to the First Steps program.
- 2) In the event of exceptional circumstances that make it impossible to complete the evaluation, including any assessments of the child and family, and, if eligible, the initial IFSP meeting, within 45 days of referral to the First Steps program, the Point of Entry will document those circumstances.
- All First Steps supports and services identified on the IFSP will begin within 21 days of the authorized start date.
- 4) In the event of exceptional circumstances that make it impossible to begin one or more First Steps supports or services on the IFSP within 21 days of the authorized start date(s), the Primary Service Coordinator will document those circumstances and report each delay to the Point of Entry.

Procedure

1. The Initial Service Coordinator (ISC) will notify the Point of Entry (POE) Manager at the time that evaluation, assessment and/or IFSP development activities exceed 45 days from the date of referral. The Primary Service Coordinator (PSC) will notify the POE Manager at the time that one or more First Steps services fail to begin within 21 days of their authorized start date. This notification will include at a minimum:

ISC or PSC name:

Child's name;

Activity/Service that has been delayed:

Date services should have started (Day 45 if evaluation, assessment or the initial IFSP meeting has been delayed or 21 days from the date of authorization if one or more IFSP services have been delayed);

Reason for delay;

Date service is expected to begin or assistance needed to resolve the delay.

- 2. Upon receipt of the notification described in 1. above, the POE Manager will take steps to assist in resolving the delay by:
 - a) Identifying/confirming the barrier to timely service provision; and
 - b) If the barrier is related to an inability to identify an available First Steps provider, seeking to identify a service provider through one or more of the following means:
 - i) Reviewing the availability of current providers within the county of need and/or District;
 - ii) Reviewing the availability of current providers outside the county of need and/or District;
 - iii) Soliciting the assistance of the regional Technical Assistance Team in identifying a potential service provider;

Reporting the service need to the DEIC via electronic mail (without child-specific identifying information) and requesting assistance in locating a potential service provider; or

- c) If the barrier is related to a POE, ISC, PSC, Provider or other system reason (not primarily parent related or related to a provider shortage), identifying whether the concern is isolated or systemic and addressing it accordingly; and
- d) Following up with the ISC or PSC regularly to assess the status of the delay; and
- e) Reporting to Central Office monthly any child in the District meeting both of the following criteria: 1) one or more First Steps services failed to begin within 21 calendar days of the authorized start date(s), and 2) services had not yet begun on the last day of the reporting month.



College of Health Sciences



English Language Learners: Strategies for

Assessment and Treatment in Children

Speaker: Dr. Laida Restrepo, Arizona State University



This workshop will review cultural issues that the practicing speech-language pathologist and other related professionals should consider in ELL assessment and intervention. The workshop will outline and discuss important principles of assessment and intervention that cover current best practices with this population. The course will also review current tests that are available for ELL and alternatives to standardized assessments. Finally, the workshop will provide participants with func-tional strategies for making intervention decisions and will discuss sev-eral models of intervention pertinent to the ELL

Date:

Friday, January 25, 2008

Where:

Cardinal Hill Rehab Hospital 2050 Versailles Rd.

Lexington, KY. 40504

Time Schedule:

· 8 am - 8:30 am: Registration

8:30 am: Opening Remarks •

• 11:30 am - 1:00 pm: Lunch

(on your own)

Money Order

1:00 pm - 4:30 pm: Session 2

Speaker Biography: Dr. Laida Restrepo is an Associate Professor in the Department of Speech & Hearing Science at Arizona State University. She is a bilingual speech-language pathologist and a widely published researcher whose work deals with differentiating language differences from language disorders, especially in Spanish-speaking children. She is currently a Principal Investigator on a grant providing intervention for Spanish-speaking Kindergarten children to improve literacy development skills in English and is also the co-investigator of a grant

KSHA is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide co tinu-ing education activities in speech-language pathology and audiology. This program is offered for 0.6 CEUs (Intermediate: Basic Comm. ni-cation Processes). ASHA CE Provider approval does not imply endorsement of course content, specific products, or clinical procedures

	CONTINUING EDUCATION PROVIDER		
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Please complete this	LLL Workshop Negistration i	OIIII	
registration form and return it,	Name		Price
along with your payment to:	Address	Onsite Meeting Registration	\$85.00
Jane Kleinert, Ph.D.	Tudioss	Pre-meeting registration - received	\$75.00
University of Kentucky,		Student Registration (anytime)	\$25.00
900 South Limestone St. Wethington Bldg, Rm 124-N	Phone	Method of Total:	
Email: jklei2@email.uky.edu	Email (required for confirmation)	• •	e to <u>Univ. of Kentucky</u>
		M O I	

ELL Workshop Pogistration Form

Phone: (859) 323-1100

November 30, 2007



Thanksgiving Billing Cycle Checks

Many of you are wondering where your checks are, as you have received your remittance advice from CBIS but haven't yet received your checks. We worked very hard to process everything before Thanksgiving. Once we process your billing, the Department of Public Health must enter the check amounts into the state's eMARS accounting system, and then the Treasury must print and mail the checks. Because of the holiday, the state had deadlines for eMARS, and CBIS had

CBIS has no control over when the checks are mailed, but we do know they were processed by Treasury before Thanksgiving, and so are well on their way to providers. We met our deadlines to get your remittance advice in the mail before Thanksgiving, and thus in many cases the paperwork arrived before the checks. Please be patient. It is just a function of the holiday. If you haven't received your check by Friday, Nov. 30, then you should call.

CBIS Cut-Off and Billing Information

Our next cut-off date will be back to Wednesday next week, Dec. 5. Remember that mail and drop-offs should be in our office no later than 5:00 pm, faxes must be received by 3:00 pm, and electronic billing must be uploaded by midnight. Please note that our next billing cut- off date will be in FOUR weeks rather than 3 (January 2) due to the Christmas and New Year holidays. Our office observes the University of Louisville's published holiday dates and is closed from Dec 24 through January 1. The Dec. 5 cutoff will be the only one before the holidays. If you miss this cutoff, you won't be paid until January. When submitting your billing, please take into consideration that our fax and web server are very busy in the hours leading up to their respective cutoff times. If you wait until the last minute, you are risking not getting through. Be early. Don't risk it. And remember, as the holidays approach, the mail becomes less and less reliable to be timely as the postal service processes millions of Christmas cards. We aren't responsible for postal delays. Send your mail with delivery confirmation at the very least so that you will know that it made the cutoff.

Central Office Update



Jackie Neal, who handles First Steps provider enrollment and contracting matters, will be out of the office for several weeks in December. During that time, enrollment and/or provider contract questions should be first routed to the regional Program Consultant. You can review the list of Program Consultants on the First Steps website at the following link: http://chfs.ky.gov/NR/rdonlyres/36FE7F9D-4282-4E0F-8115-9AE25DE9E64F/129969/StateStaffList.doc

OMMONWEALTH OF KENTUCKY

FIRST STEP

Upcoming Training

Merrill Palmer Revised

December 4, 2007

Lexington

TRAIN Course ID 1010615



November 21, 2007

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Happy Thanksgiving!

Well, it's my second Thanksgiving with Kentucky's First Steps program and having a little more time under my belt, I feel like I can reflect on a couple of things that I'm thankful for.

I'm thankful for providers who drive to the ends of the earth; take "just one more" referral; celebrate milestones no one else would recognize; carry spare clothes to replace ones covered in food, drool and other unmentionables; spend that extra 15, 30 and, yes, 60 minutes – knowing it won't be paid for; and still find time to read the weekly update-

I'm thankful for Brenda Curry-White at CBIS who unbelievably continues to take my phone calls even though I'm always asking for something.

I'm thankful for my seasoned TA Teams who have been so patient in helping me learn the ins and outs of Kentucky's program and who happily (okay, maybe willingly) take on new things every day.

I'm thankful for the administration here at DPH and specifically for Dr. Shepherd and Dr. Davis. Unless you've worked in other state early intervention programs, it's hard to fully appreciate an administration that really knows children, understands and values the work you all do everyday and is willing to do what's

necessary to make the program successful. Finally, I'm thankful to my staff, which as of December 1st will be complete for the first time in almost 2 years. Having said that, I'm sure someone will win the lottery this weekend and guit on Monday. Nonetheless, I'm thankful right now. The staff continue to smile (and make me smile) despite a workload that could keep them here 24/7/365. For that I'm ever so grateful.

I hope that each of you have a wonderful Thanksgiving and none of you are trampled on Friday at 4:00 am while shopping for your T.M.X. Elmo, Cookie Monster or Ernie.

Non-Identifying List (NIL)

Correction to Last Week's Newsletter

Last week we told you about a recommendation to eliminate the Non-Identifying List (NIL) and requested your input. The link we gave you to provide input was incorrect. Here's the correct one:

Cl ick Here to take survey





Regional Needs Assessment Results

Thanks to the 347 folks who completed the Regional Needs Assessment. For a first goround, we're pretty happy with the response. Although we will likely take steps to improve the response rate when we re-do the survey in February.

Of note, persons who completed the survey felt very confident in their ability to work effectively with families by soliciting information from them in ways that facilitate problem solving and by interacting with them in such a way as to build a trusting relationship.

If you'd like to take a look at the full survey results, you can do by typing the following link into your web browser:

http://www.surveymonkey.com/ sr.aspx? sm=ijL62juO_2bBt8LWHImb5_2ftfd _2b8RZtPFLqxY07Tt8cWFs_3d



Yet Another Survey

Don't stop reading yet. I know that we're surveying you to death and hopefully it will stop here shortly, but since you're already on the computer, why don't you click on the following link and tell the Infant Toddler Institute planners what you'd like to get out of the next Institute:

Click Here to take survey

Thanksgiving Travel

KYTC traffic counts from November 2006 reveal that interstate traffic in Kentucky is, on average, 25% heavier on the Wednesday before Thanksgiving than on any average travel day for the year.

Long trips can be stressful and very distracting, especially if you're traveling with young children. The key to surviving holiday drive time means planning ahead. Make sure your car is winter road ready. Check your car's battery, check your tires' tread and inflation and pack a winter survival kit that includes a small shovel, blanket, and a first aid kit. Before you leave, check out traffic conditions by call-

ing 511 or visiting http://511.ky.gov.

Thanksgiving is also a good time to remember that children must always be properly restrained in moving vehicles. Although 98 percent of all American infants – under age 1 – are now restrained, older children also need to be in the appropriate and properly installed restraint for their size and age. Unfortunately, 7 out of 10 child safety restraints are improperly used.

Remember, for traffic assistance, our SAFE Patrol drivers will be out from 6 a.m. - 10 p.m. each day on interstates and parkways.

Call 877.FOR.KYTC (877.367.5982) if you run out of gas or oil, need a "jump" for a dead battery, need air in the tires or a tire change, or any other minor automo-

Thanksgiving is a great time to remind all family members around the table to always drive responsibly, every trip, every time.

tive repair.





New Look for the KY Part C Weekly Update

November 9, 2007

CBIS Billing/Payment Information



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KENTUCKY'S EARLY INTERVENTION SYSTEM

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This is a reminder that the next cut-off date falls on a Monday because of the Thanksgiving holiday. That means that cut-off will be Nov. 12. Mail must be received by close of business on that date, faxes by 3:00 pm, and ebilling files must be uploaded to our site by midnight. And as always, if you are faxing or ebilling, don't wait until the last minute! Because of our tight schedule, there will be no exceptions to the cutoff date.

Because of the early cut-off date, the billing cycle will fall on a Monday as well, Nov. 19. However, due to holidays in the state offices, that may not necessarily mean that checks arrive early. Our goal is to get them out before the holiday (thus the early cut-off) and we will do our best. But you may not actually receive them until after

the holiday.
There are things
that are out of our
control (treasury's
schedule, no mail
on Thanksgiving
day, etc.) Please
be patient with us.
I hope everyone
has a wonderful
holiday.



First Steps Provider Code of Ethical Conduct

The full Interagency
Coordinating Council
(ICC) reviewed the First
Steps Provider Code of
Ethical Conduct at its
bimonthly meeting yesterday. The ICC recommended that Central
Office implement the
Code as presented
(which included the
changes described in
last week's Update).
The Code will be

posted to the First
Steps website as soon
as possible and will
become effective July
1, 2008. Program
Evaluators will refer to
the First Steps Provider
Code of Ethical Conduct when investigating
complaints regarding
unethical or inappropriate behavior. The
Cabinet for Health and
Family Services may

terminate any provider agreement immediately should egregious and/or persistent Code violations be found. For this reason, it is important that all First Steps providers review the Code and ensure that their current practice is reflective of the ethical standards outlined therein.



New Look for the KY Part C Weekly Update

Upcoming AEPS Training

November 16, 2007 Louisville Train course ID: 1010311

November 30, 2007 Hopkinsville Train course ID: 1010313

December 7 2007 Prestonsburg TRAIN Course ID: 1010314

Regional Needs Assessment

Central Office has prepared a Regional Needs Assessment that is designed to gauge provider's levels of comfort with their understanding of (and ability to implement) various practices as well as their satisfaction with various components of the First Steps program. We will use this information to assist us in developing training and technical assistance plans for the remainder of FY08 and FY09. We would love your input. Please take a moment to complete the Regional Needs Assessment at the following link:

Click below:

http://www.surveymonkey.com/s.aspx?sm=9j1ePMBO H78yNwPmrXkJYg 3d 3d

This survey will be available through **November 16, 2007.**

September 2007



Commonwealth of Kentucky FIRST STEP KENTUCKY'S EARLY INTERVENTION SYSTEM

Early Intervention: Research into Practice

Using a Primary Service Provider Model

Families often report how difficult it is to manage a schedule of multiple visitors each week. In addition to the inconvenience and stress of juggling schedules, when there are multiple visitors there are risks of duplication, gaps, fragmentation of services and conflicting approaches. In order to address these problems, the primary service provider (PSP) approach to early intervention

has received much support (MCWilliam, in press; Hanft, Rush, & Shelden, 2004; Shelden & Rush, 2004). Although models differ, the PSP approach might be generally described as one professional providing support and services to the family, backed up by a team of other professionals who provide coaching, consultation, and occasional joint visits. Advantages of the PSP approach include enabling visitors to develop strong relationships with children and families and helption, because the PSP looks at the whole child in context of his or her family and community (rather than focusing narrowly at the disciplinary goals), the model keeps intervention focused on functional goals that the family finds meaningful.

Edelman, L., Principles & Strategies for Family-Centered Home-Based Services; Resources and Connections, January/February/ March, 2004 Volume 3, Number 1



View the complete article at:

http://www.earlychildhoodconnections.org/files/home_based_services.pdf?CFID=622723&CFTOKEN=11321583

Infant Toddler Institute 2007-Wow!

If you weren't there, you really missed a great opportunity for professional development and personal growth.

First Steps sponsored a full day of pre-institute discovery with nationally-recognized author and presenter, Robin McWilliam, Ph.D. He addressed five concrete steps individuals, programs, and communities can use to support early intervention

through a consultative model.

Gloria Harbin, Ph.D., presented Elements of Effective Service Coordination by identifying key concepts to service delivery and the nature of the infrastructure and competencies needed to support effective service coordination. Useful resources for improvement at the systems and services levels were offered.

Additional topics of in-

terest included a presentation on inclusive settings for infants and toddlers with disabilities, providing therapy services, writing outcomes, AEPS training, HELP and Carolina Curriculum training, billing CBIS and private insurance, as well as several other informative and useful presentations.

Thank you to all the presenters who made it possible to offer so many early intervention topics

